



February 6, 2011

Dear Sir or Madam:

Please be advised that due to unforeseen conditions, the installation of temporary seating for Super Bowl XLV was not fully completed resulting in your assigned seat being unavailable for today's game. The NFL and Cowboys Stadium sincerely regret this inconvenience.

As a valid ticket holder in the affected area, we would like to provide you with the following:

- 1) A refund equal to three (3) times the face value of each ticket for which you have in your possession in the affected area. Please **HOLD ON TO YOUR TICKET** and to ensure the refund, please mail the actual ticket to: NFL Super Bowl XLV Tickets, 280 Park Ave, NYC, NY 10017
- 2) Entry to a special hospitality area in Cowboys Stadium during Super Bowl XLV.

We apologize for the inconvenience and appreciate your patience and understanding.

